



Informing Progress - Shaping the Future

FOIL UPDATE 19th October 2022



Latest Update from CRU on Transforming its Services

The Compensation Recovery Unit (CRU) has requested FOIL to bring the following notice to the attention of members dealing with accident and disease claims.

Since its last communication, CRU has launched its new Compensation Recovery Service (CRS) (on 26th September 2022). The service has limited functionality until it is developed further, and initially it is being testing with one compensator where CRU is providing added support.

CRU will be obtaining regular feedback from the compensator before adding further compensators to the service in the coming months.

To start with, this service will only be for claims relating to injured persons residing in Great Britain including England, Scotland and Wales. CRU is planning to extend this to claims for injured persons residing in Northern Ireland at a later date.

Further communications will be issued over the coming months to provide progress updates.

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