

Informing Progress - Shaping the Future

## FOIL UPDATE 9<sup>th</sup> February 2022



## The Official Injury Claims Service and CRU

The Compensation Recovery Unit (CRU) has requested FOIL to bring the following announcement to the attention of its members.

Following the introduction of the Whiplash Reform Programme on 31<sup>st</sup> May 2021, CRU would like to remind its stakeholders that any claims submitted via the Official Injury Claim (OIC) Service still need to be registered with CRU using the CRU1 registration process.

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